

# AMERICAN CANYON FIRE PROTECTION DISTRICT NEWSLETTER



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## CHIEF'S REPORT

By Glen E. Weeks

September 2009 was a month with many important events occurring, but the number one priority was preparing for the influenza season. Thank you to Dr. Smith and the Napa County Public Health Department for being so pro-active and for doing a tremendous job of providing information and assistance to all of the communities and public agencies in Napa County as we prepare for and attempt to minimize the impact of the H1N1 pandemic.

In American Canyon we concentrated on preparing our Flu Season Incident Action Plan which identifies our priorities, prevention measures, and plans for continuing services in the event that we do have significant work force reductions due to illness.

I attended the First Annual for Napa, Red Cross Heroes Breakfast on September 22<sup>nd</sup>. Congratulations to Dr. Amy Lapan, Dean of Health Education and NVC Paramedic Program Coordinator, Chief Ted Peterson from Novato Fire Protection District (an American Canyon resident) who were recognized for their efforts and leadership with getting the Napa Valley College Paramedic Program off the ground.

Lastly, thank you and good luck to Assistant Chief Fitch.

## Notable Calls

### Station Fire

Napa County Strike Team 2200C (left Napa 8/28/09 at 0600 hrs on Order #ANF3622, Req.#E66) consisting of American Canyon, Napa City, Napa County and Calistoga fire units and personnel. The Station Fire was located in the Angeles National Forest. This fire burned over 160 thousand acres, 89 residences and 26 commercial properties and tragically resulted in the deaths of two L.A. County firefighters. All Napa County Operational area strike team crews returned safely from the fire on 09/05/09.

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## Assistant Chief John W. Fitch

We would like to thank Assistant Chief Fitch for his service to the City of American Canyon. He will be leaving our organization at the end of October. He has accepted a position with the City of Berkeley as the Assistant Fire Chief/Fire Marshal. We wish John and his family all the best.



Assistant Fire Chief, John W. Fitch

### National Fire Incident Reporting (NFIRS)

The Fire District is in the process of replacing the computer software/database used for National Fire Incident Reporting. The reporting software also contains a fire department records management system (RMS). It was necessary to upgrade the software due to the old system being antiquated and not user friendly. This new system from Zoll Data Systems is the latest in technology and is designed to streamline records and reports, as well as reduce fire report completion time. It will more effectively manage the department records and resources and help to increase the efficiency of the organization. In September, we completed three full days of in service training. Our goal is to start utilizing the system at the start of the new calendar year.

### Latest Customer Satisfaction Survey Results

The District has mailed 922 Customer Satisfaction Surveys. We have received 79 responses or a 9% return rate. The survey requests that the customer rate our service on a scale from 1 – 5; 1 being unsatisfactory to 5 being Excellent. The results of the survey are as follows:

How prompt was our response?	4.96
How were you treated by the Fire District Personnel?	4.93
How knowledgeable and competent was our staff	4.93
Were you kept informed of what was happening?	4.98
Overall, how would you rate our service?	4.82
If you contacted 911, how courteous and Helpful was the operator?	4.61
<b>Overall Average of Service</b>	<b>4.87</b>

### Announcements

The Public Safety Facility will host an Open House on October 17, from 10:00 a.m. – 3:00 p.m.

### Firefighters Kids Camp

By Captain Lawson

Last month I participated in the Firefighters Kids Camp as a camp counselor, (this was my sixth year as a counselor). This year we had 40+ kids who participated in the week long camp held in South Lake Tahoe August 2nd through the 8th. Firefighters Kids Camp is sponsored by the Firefighters Burn Institute, which is located in Sacramento. It is designed to provide children that have suffered burn injuries the opportunity to continue rehabilitation and recovery in a safe outdoor environment while having fun. Firefighters Kids Camp helps the kids have a positive outlook during their burn rehabilitation and into their future. While at camp the kids participated in activities such as rafting, swimming, boating, hiking, biking, rock climbing, arts and crafts, campfire songs, games, fishing, and more. My cabin consisted of four seven to nine year old boys from throughout the Bay Area including Napa. The weather this year made it a bit more challenging as we had two cold and rainy days that caused the trip on the MS Dixie to be cancelled. This did not dampen the spirit of even one person, as attitudes remained positive. The camp directors were able to schedule other indoor activities such as a trip to the movie theater to see the movie *Up!* and fun continued to be had by all. Kids Camp ended in traditional fashion as the kids attended the Big Dance on Friday night. Saturday brought tears to both counselors and children as camp ended and the kids boarded the bus back to Shiners' Hospital. I look forward to participating in Kids Camp the entire year as it is rewarding to see how the kids have grown and are not ashamed of their scars or held back by their disabilities. More information about the Firefighters Burn Institute and Firefighters Kids Camp can be found online at [www.ffburn.org](http://www.ffburn.org) or by calling the Burn Institute at 916-739-8525.



# ACFD MONTHLY REPORT

For

9/1/2009 to 10/1/2009

## FIRE PREVENTION ACTIVITIES

Inspections and Plan Checks	Hours this Month	Year to Date Hours	Monthly Total	Year to Date Total
Check Plans and Specifications (Review)	9	18	4	9
Fire Prevention Re-Inspection	5	14	3	7
Initial Fire Prevention Inspection	14	81	5	25
Inspect & Evaluate Commercial Sprinkler Systems	5	13	3	4
Inspect & Evaluate Residential Sprinkler Systems	5	24	3	17

Note: Total equals number if inspections and plans reviewed

## FIRE INCIDENTS (ALL FIRE INCIDENT YTD TOTALS ARE BY CALENDER YEAR DUE TO NFIRS REPORTING)

Total Number of calls for month		101	Total number of calls Year to Date		1014						
Fire											
Structure	2	Vegetation	1	Other Fire	2	Total Fire Calls YTD	63				
EMS		Calls for month	72	Total EMS YTD		691					
Other Misc Calls		Calls for month	24	Total Misc Calls YTD		260					
Mutual Aid and Auto Aid											
Napa County				City of Vallejo				Total of All Jurisdictions			
Given	12	YTD	80	Given	4	YTD	31	Given	16	YTD	115
Received	3	YTD	67	Received	0	YTD	21	Received	3	YTD	87

## PUBLIC EDUCATION

Events and Activities	Hours this Month	Year to Date Hours	Monthly Total	Year to Date Total
Approved Work Detail	3	60.25		
Fire Prevention Week Activities	6	6		
Make Public Appearances	19	20		
Other Public Education Detail	3	4		1

Note: Total equals number of students or participants

## TRAINING

Career Training Hours this Month	Career Training Hours Year to Date	Reserve Training Hours this Month	Reserve Training Hours Year to Date
310	936.5	92.5	284

## ADMINISTRATION

Adminstrative Meetings	Hours this Month	Year to Date Hours	Monthly Total	Year to Date Total
ACFD Staff Meeting	8	50	1	4
Board of Directors Meeting	15	43	3	8
County Chiefs Meeting	3	9	1	3
EMS Meeting	6	10	3	5
Labor Negotiations Meeting	17	95	3	8
Management Team Meeting	5	20	3	9
Other Meetings	21.5	51	11	25
Prevention Officers Meeting	3	3	1	1
WARN User Group	2	3	1	2

**Note: Total equals the number of meetings**

### Meeting Details

### Hours

ACFD Staff Meeting			
9/14/09	Officer Staff Meeting		2
Board of Directors Meeting			
9/1/09	Open and Closed Session		3
9/15/09	Open and Closed Session		3
9/29/09	Open and Closed Session		3
County Chiefs Meeting			
9/24/09	Napa County Chiefs Meeting		3
EMS Meeting			
9/16/09	Napa County EMS stakeholders meeting		2
9/17/09	Napa EMS Advisory Committee Meeting		1
9/21/09	QVH Run Review		3
Labor Negotiations Meeting			
9/4/09	Labor Negotiations		4
9/4/09	Labor Negotiations		2.5
9/14/09	Labor Negotiations		3
Management Team Meeting			
9/2/09	Weekly Managers		2
9/9/09	Weekly Managers		2
9/30/09	Weekly Managers		1

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**Other Meetings**

9/8/09	Continuity Team Meeting	1
9/10/09	ECC User Group Meeting	2
9/11/09	Meet with District Treasurer - Review accounts receivable	1
9/16/09	Meet with Family Resource Center Rep	1.5
9/17/09	Napa Op Area Disaster Committee Meeting	2
9/22/09	Red Cross Heroes Breakfast	1
9/22/09	Solano County Operations Chiefs Meeting	2
9/23/09	H1N1 Executive Briefing	2
9/24/09	Meet with CM	0.5
9/28/09	Continuity Team Meeting	1
9/30/09	Leadership Team Meeting	2

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**Prevention Officers Meeting**

9/10/09	Napa Solano F.P.O. Meeting	3
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**WARN User Group**

9/16/09	WARN user group meeting - system training	2
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**Total Hours: 55.5****SPECIAL PROJECTS**

<b>Project</b>	<b>Hours this Month</b>	<b>Year to Date Hours</b>
Database applications	82	143
Fire Station Maintenance - Facility Repair	15.5	40.5
Fire Station Maintenance - Cleaning	46	148.5
GIS applications	2.5	5.5
Inspect and Maintain Fire Apparatus	113	318.5
Inspect Test and Maintain Breathing Apparatus	4	4
Inspect Test and Maintain Rescue Equipment	2.5	2.5
Test Hose & Couplings	12	94
Vehicle and/or apparatus repair	8	23
Web Publishing and Management	22	27

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*Note: Year to Date Totals are for Fiscal year 08/09. Except Fire Incidents which are reported by calendar year as per State and Federal Incident reporting requirements.*